

# DagPay Privacy Policy

By opening an account with DagPay or by utilizing the products and services available through DagPay, Client has consented to the collection and use of Client's personal information in accordance with the privacy policy set forth below. DagPay encourages Client's to read this privacy policy carefully.

Client's personal data is collected and processed by the company DagPay.

1. **DagPay collects and processes personal data of:**

1.1. Clients who have created a DagPay account as defined in the Terms of Service of DagPay.

2. **The types of information DagPay may collect are as follows:**

2.1. Contact information, such as Client's name, mailing address, telephone number, and email address.

2.2. Biographic or demographic information, such as Client's date of birth, gender, business and any other information Client choose to provide about Client.

2.3. If DagPay bans or suspends Client from use of the service, a record of that ban or suspension.

2.4. Technical information, including the Internet protocol (IP) address used to connect Client's computer to the Internet, Client's login information, browser type and version, time zone setting, browser plug-in types and versions, operating system and platform.

2.5. Information DagPay receives from other sources.

3. **DagPay may use Client's information as follows:**

3.1. Provide DagPay Services and customer support.

3.2. Manage Client's account(s) and send technical notices, updates, security alerts and support and administrative messages.

3.3. Resolve disputes, collect fees, and troubleshoot problems.

3.4. Prevent potentially prohibited or illegal activities and enforce DagPay's user agreements.

3.5. Personalize, measure and improve DagPay Services.

3.6. Deliver marketing and promotional offers on behalf of DagPay via email.

3.7. Link or combine Client's personal information with information DagPay obtains from others to help understand Client's needs and provide Client with better service.

3.8. Carry out any other purpose for which the information was collected, to the extent such purpose is necessarily contemplated by the collection of such information or as otherwise notified in the DagPay Services at the time of collection.

4. **The method of collecting personal data:**

4.1. DagPay collects data on the names, telephone numbers and e-mail addresses of DagPay service Clients during the process of registering for the service as during the use of the Service by the Client.

5. **Disclosure of Client's information:**

DagPay may share Client's information with selected third parties including:

5.1. Affiliates, business partners, suppliers and sub-contractors for the performance of any contract DagPay enter into with them or Client.

5.2. Analytics and search engine providers that assist us in the improvement and optimisation of DagPay's site.

5.3. If DagPay is under a duty to disclose or share Client's personal data in order to comply with any legal obligation, or in order to enforce or apply DagPay's Customer Agreement and other applicable agreements; or to protect the rights, property, or safety of DagPay, DagPay's customers, or others. This includes exchanging information with other companies and organisations for the purposes of fraud protection and credit risk reduction.

5.4. To assist DagPay in conducting or co-operating in investigations of fraud or other illegal activity where DagPay believes it is reasonable and appropriate to do so.

5.5. To prevent and detect fraud or crime.

6. **Cookies:**

DagPay's Services use cookies to distinguish Client from other users. This helps DagPay to provide Client with a good experience and also allows DagPay to improve Services.

7. **Client's rights:**

7.1. Client has the right to ask DagPay to not process Client's personal data for marketing purposes by contacting DagPay at [support@DagPay.io](mailto:support@DagPay.io)

7.2. Subject to applicable laws, Client may have the right to access information DagPay has about you. Client's right of access can be exercised in accordance with the relevant data protection legislation.

8. **Term of retention of personal data:**

DagPay will store data for as long as it is necessary to provide products and services to Client and others, including those described above. Information associated with Client's account will be kept until Client's account is deleted, unless DagPay no longer need the data to provide products and services.